## 2024 – 6,591\* Intake Complaints Received, By Routing Method



2024 – 6,591\* Intake Complaints Received, By Source



2025 – 4,501\* Claims from January – April (as of May 1, 2025)

- 1,125 Monthly Claims (+251 from prior year)
- 2024 10,482\* Claims Received
  - 874 Monthly Claims (+199 from prior year)

## 2023 – 8,099\* Claims Received

• 675 Monthly Claims



## 2024 – 10,482\* Claims Received by Allegation Type (top 7 categories shown)



## 2024 – Number of Claims by Allegation Type Detail (top 12 categories shown)





